Reengineering a university department

Christopher Derek Curry   Jyrki Katajainen

A book on organizational design

An international edition of the book "Reengineering a university department" authored by Christopher Derek Curry and Jyrki Katajainen was released in 2007. In the book the business processes of the computing department at the University of Copenhagen are considered. The main focus is on the educational part of the business done at the department.

The book project was triggered by the business problems experienced at the department: high dropout rate, long study times, critics from students, budget cuts, inadequate research funding, brain drain, and weak management structure. As a possible remedy for these problems, a visionary plan how to reengineer the most significant business processes of the department is given. True, many of the problems are difficult and deeply rooted in history, but the world would stop without ambitious attempts at solving them.

Maybe this is a book for you, your colleague, your supervisor, or your department head. We hope that those, who will read the book,

- achieve a competitive advantage when their own business processes are to be improved and

- get a better understanding of the needs and demands of their customers—the customers being the students.

To read more, go to the home page for this book

http://www.diku.dk/~jyrki/bpr/